MPS LUMI Series Laptop recycling program

Dear users, thank you very much for using the MPS LUMI Series laptop. When your LUMI Series laptop reaches the end of its lifecycle, MPS will provide you with a free recycling service, which you can obtain by following these steps.

Step 1: Request a pickup via email.

Please send an email request for pickup to our partner at: soportegarantias@mps.com.co; serviciogarantia@mps.com.co
Our partner will request more information in order to process your request.

Step 2: Delete the data

Our partner has confirmed that your LUMI Series needs to be recycled, and if it needs to be recycled, please delete the data on your laptop.

Step 3: Packing the equipment

Pack the device and attach the shipping label. Note: MPS does not provide packaging materials. Please wrap fragile materials separately so that they do not collide with each other. Up to 20 kg per carton is recycled. Seal the carton with tape. Remove the original address/shipping label from the outside of the carton. Write "MPS Recycling" clearly on the outside of the carton in large letters.

Step 4: Deliver to the courier company

Contact the courier company to collect your LUMI Series and hand it over to the recipient and we will repair your laptop as soon as possible after receiving the delivery.